



It's our  
second  
birthday!

Here's what we've been up to for the past

**732** DAYS

**WE HEARD DIRECTLY FROM YOU.**

We received  
**175,000**  
complaints.

You asked great  
**QUESTIONS**  
about financial products and services.

You needed help paying for college, so  
**720 COLLEGES**  
started using a shopping  
sheet we developed with the  
Department of Education.

**WE CAME TO  
YOUR HOME TOWNS.**



Public town hall and field hearings

**WE STARTED ROOTING OUT  
HARMFUL PRACTICES IN  
THE MARKETPLACE.**

- |            |                |
|------------|----------------|
| Dead ends  | Deception      |
| Debt traps | Discrimination |

AND WE RETURNED OVER  
**\$430 MILLION**  
BACK INTO THE POCKETS OF WRONGED CONSUMERS.

Our goal is to  
**restore trust**  
in consumer financial markets.



Thanks for  
being a part of it.

And we're just getting started.